Hardware

Hardware setup "How Many Strokes - Clubhouse Edition"

For "How Many Strokes" 10/15 and 21" touch screens

It is important to follow the steps in this guide to make sure that everything is setup correctly

If you need help setting up the solution, please contact support@howmanystrokes.com.

*It is also an option to arrange a call so that we can
guide you through the steps.*

How Many Strokes
Get your Player Handicap in 10 seconds

Contents

Hardware setup

Unpacking the new Tablet

Unpack the tablet from the shipping box.

Take the screen and the power supply out of the box and remove the protective wrapping.

Do not connect power until you are ready to setup the software.

See the Software guide when you are ready to setup the system.

The package includes:

1. One 10/15/21,5" touch Tablet
2. 110-240V Power Supply and power cable with EU connector
3. VESA Wall mounting brackets for easy mounting. Incl. screws.
4. Optional NOT included: Power over Ethernet Injector with power supply and power cable with connector (Ethernet cable is not included)

Connect the Power Supply

Use the normal Power Supply

1. Connect the 12V Power cable into the Tablet when the tablet is mounted
2. Insert the 110-240V Power cable into the Power Supply and connect to a Power Outlet
3. The Tablet is now ready to start

Power over Ethernet (optional, not included)

Use the optional Power over Ethernet Injector (PoE). Must be bought separately

If you want to power the Tablet through you Network cabling, you can use the PoE (Power over Ethernet Injector). If you have exciting Network cabling and don't want the normal Power Supply sticking out from the wall or you don't have Power near the Tablet location, this is a good option.

Please make sure that your cables are minimum Category 5 and supports POE for this to work.

We do not support cabling issues. In case of malfunctions on the cables, you should contact your cable supplier.

If you already have a solution for PoE installed, the Tablet will plug into that without using the included PoE Injector.

1. Connect a Network cable to the Tablet
2. Connect the other end of the cable to the Network Outlet in the wall
3. In your wiring closet/patch bay you connect a Network cable to the corresponding Outlet and then into the included PoE Injector
4. Connect the Power to The PoE Injector

It is also possible to connect the Tablet directly to the included PoE Injector using a long Network cable. The PoE Injector supports up to 100 meters (300 feet) when using a Category 6e Network Cable.
RJ45 with PoE according to IEEE8.2.3at, consumption approx. 24 watts, performance class 4, registration 30 watts.

Tablet Hardware installation

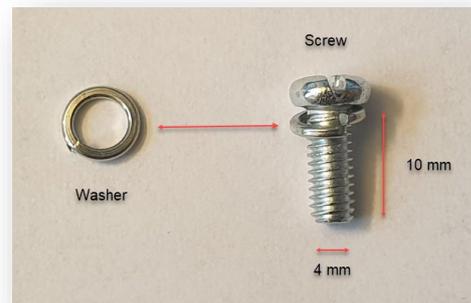## Mounting the tablet on the wall

For 21-inch screens:

The 21-inch has 100x100mm VESA mount. If you want, you can use any VESA bracket or stans to mount the tablet on.

Make sure to check the orientation of the bracket both on the wall and the tablet

The solution comes with a wall mount bracket. Separate the bracket before mounting each of the parts. Make sure to check where the power cord is located on the tablet before deciding which way to turn it to ensure that is close to where you want the cable to exit.

Use the screws to mount the larger part of the bracket on the tablet. Remember to put the washer in place before placing the screws

When the tablet is mounted on the wall, it is a good idea to secure it with the long screw to avoid that some by accident lift it off the wall.

For 15-inch screen:

The 15-inch screen can be mounted on a wall or placed on the desk with a foot stand.

Foot stand for desk mount: Bracket for Wall mount:

Foot stand setup:

Use four screws to mount the 15-inch tablet on the stand. Make sure to put the tablet in portrait mode as shown on the picture. The system will only run in portrait mode.
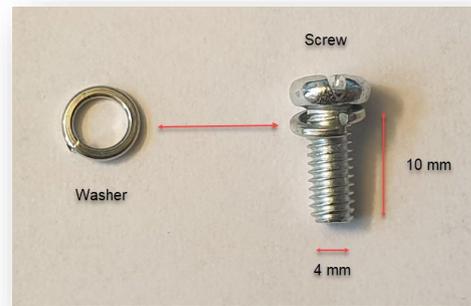
Wall mount setup:

Make sure to check the orientation of the bracket both on the wall and the tablet

The solution comes with a wall mount bracket. Separate the bracket before mounting each of the parts. Make sure to check where the power cord is located on the tablet before deciding which way to turn it to ensure that is close to where you want the cable to exit.

The hole should be down

Use the screws to mount the larger part of the bracket on the tablet. Remember to put the washer in place before placing the screws

When the tablet is mounted on the wall, it is a good idea to secure it with the long screw to avoid that some by accident lift it off the wall.

For 10-inch screen:

The 10-inch screen can be mounted on a wall or placed on the desk with a foot stand or the built-in foot.

Foot stand for desk mount: Bracket for Wall mount:

Foot stand setup:

Use four screws to mount the 10-inch tablet on the stand. Make sure to put the tablet in portrait mode as shown on the picture. The system will only run in portrait mode.
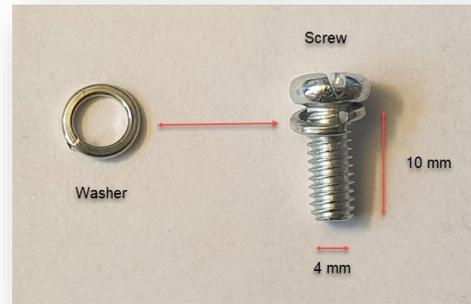

Wall mount setup:

Make sure to check the orientation of the bracket both on the wall and the tablet

The solution comes with a wall mount bracket. Separate the bracket before mounting each of the parts. Make sure to check where the power cord is located on the tablet before deciding which way to turn it to ensure that is close to where you want the cable to exit.

The hole should be down

Use the screws to mount the larger part of the bracket on the tablet. Remember to put the washer in place before placing the screws

When the tablet is mounted on the wall, it is a good idea to secure it with the long screw to avoid that some by accident lift it off the wall.

Another option for the 10-inch tablet is to use the built-in foot. It is a metal support leg that is light and will support the tablet as it stands on a desk.
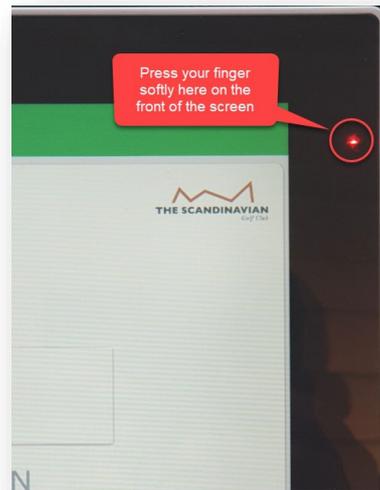
Turning the tablet on

Starting the Tablet for the first time

The Tablet can be turned on in two way:

Using the hardware button on the back. Depending on the hardware model, the button may look different

Using the soft switch on the front. Depending on the hardware model, the button may look different

Ready to setup the software?

When the device is turned on and you are ready, go to the **"Setup Guide How Many Strokes - Clubhouse Edition"** document for instruction on how to get ready to use the solution.

Troubleshooting

Ask the person that are responsible for the setup, before starting the troubleshooting.

The App is not responding
Restart the Tablet (See: "Restart or shutdown the Tablet") and start the App again

The system will not accept "," or "."
In some cases, this error will come if the tablet is not set to English.
To fix this set English as the main language for the table. See "change language"

The App is running very slow
1. Restart the Table (See: "Restart or shutdown the Tablet") and start the App again
2. Make sure that no other Apps are running on the device.
3. If it is still running slow, try to uninstall the App and download it again

Nothing, including the power button is responding
Try to unplug the power from the Table, wait 10 seconds and connect it again

The Tablet will not start
1. Make sure that you have Power from your Power Wall Outlet
2. Check if you see a light on the Power Supply
   a. If there is no light in the Power Supply, you need a replacement
3. Check that all connections are firmly inserted, try to unplug everything and plug it back in

Contact support
You can contact support by e-mail at: support@howmanystrokes.com or go to
https://www.howmanystrokes.com/support