

# TERMS AND CONDITIONS FOR THE SUPPLY OF GOODS

The customer's attention is drawn in particular to the provisions of clause 9.

# 1. Interpretation

# 1.1 Definitions:

Business Day: a day other than a Saturday, Sunday or public holiday in Denmark.

**Business Hours**: the period from 8.00 am to 5.00 pm (Danish time - CET) on any Business Day.

**Conditions**: the terms and conditions set out in this document as amended from time to time in accordance with clause 12.4.

**Contract**: the contract between the Supplier and the Customer for the sale and purchase of the Goods in accordance with these Conditions.

Customer: the person or firm who purchases the Goods from the Supplier.

**Delivery Location**: has the meaning given in clause 5.1.

**Force Majeure Event**: an event, circumstance or cause beyond a party's reasonable control.

**Goods**: the goods (or any part of them) set out in the Order.

**Order**: the Customer's order for the Goods, as set out in the Customer's purchase order form or the Customer's written acceptance of the Supplier's quotation, as the case may be.

**Services**: the subscription for software supplied by the Supplier to the Customer as set out in the Specification.

**Specification**: any specification of the Goods and Services that is listed on the Supplier's website from time to time.

**Supplier**: How Many Strokes ApS (registered in Denmark with company number 40013776) whose registered office is at Larslejsstraede 1, 1., 1451 Copenhagen K, Denmark.

Warranty Period: has the meaning given in clause 6.1.

# 2. Basis of contract

- **2.1** These Conditions apply to the Contract to the exclusion of any other terms that the Customer seeks to impose or incorporate, or which are implied by law, trade custom, practice or course of dealing.
- **2.2** The Order constitutes an offer by the Customer to purchase the Goods or services, as the case may be, in accordance with these Conditions. The Customer is responsible for ensuring that the terms of the Order are complete and accurate.
- **2.3** The Order shall only be deemed to be accepted when the Supplier issues a written acceptance of the Order, at which point the Contract shall come into existence.
- **2.4** Any samples, drawings or advertising produced by the Supplier and any illustrations contained in the Supplier's catalogues, brochures or website are produced for the sole purpose of giving an approximate idea of the Goods referred to in them. They shall not form part of the Contract nor have any contractual force.
- **2.5** A quotation for the Goods or Services respectively given by the Supplier shall not constitute an offer. A quotation shall only be valid for a period of 20 Business Days from its date of issue.

# 3. Goods

- **3.1** The Goods are described in the Supplier's catalogue, brochures or website.
- **3.2** The Supplier reserves the right to amend the Specification if required by any applicable statutory or regulatory requirement, and the Supplier shall notify the Customer in any such event.

# 4. Supply of Services

- **4.1** The Supplier shall supply the Services to the Customer in accordance with the Specification in all material respects.
- **4.2** The Supplier reserves the right to amend and update the Specification from time to time to improve the functionality or if necessary to comply with any applicable law or regulatory requirement. The Supplier shall notify the Customer in any such event.

# 5. Delivery

**5.1** The Supplier shall ensure that each delivery of the Goods is accompanied by a delivery note that shows the date of the Order, the type and quantity of the Goods and installation instructions.

- **5.2** The Supplier shall deliver the Goods to the location set out in the Order or such other location as the parties may agree (**Delivery Location**) at any time after the Supplier notifies the Customer that the Goods are ready.
- **5.3** The Services are Delivered via downloads.
- **5.4** Delivery is completed on the completion of unloading of the Goods at the Delivery Location. In case of Services, the delivery is completed when the Supplier has made the download available to the Customer.
- **5.5** Any dates quoted for delivery are approximate only, and the time of delivery is not of the essence. The Supplier shall not be liable for any delay in delivery of the Goods or Services that is caused by a Force Majeure Event or the Customer's failure to provide the Supplier with adequate delivery instructions or any other instructions that are relevant to the supply of the Goods.
- **5.6** If the Supplier fails to deliver the Goods, its liability shall be limited to the costs and expenses incurred by the Customer in obtaining replacement goods of similar description and quality in the cheapest market available, less the price of the Goods. The Supplier shall have no liability for any failure to deliver the Goods to the extent that such failure is caused by a Force Majeure Event or the Customer's failure to provide the Supplier with adequate delivery instructions or any other instructions that are relevant to the supply of the Goods.

# 6. Quality

- **6.1** The Supplier warrants that on delivery, and for a period of 12 months from the date of delivery (**Warranty Period**), the Goods shall:
  - (a) conform in all material respect with the Specification;
  - (b) be free from material defects in design, material and workmanship.
- 6.2 Subject to clause 6.3, if:
  - (a) the Customer gives notice in writing to the Supplier during the Warranty Period within a reasonable time of discovery that some or all of the Goods do not comply with the warranty set out in clause 6.1;
  - (b) the Supplier is given a reasonable opportunity of examining such Goods; and
  - (c) the Customer (if asked to do so by the Supplier) returns such Goods to the Supplier's place of business at the Customer's cost,

the Supplier shall, at its option, repair or replace the defective Goods, or refund the price of the defective Goods in full.

- **6.3** The Supplier shall not be liable for the Goods' failure to comply with the warranty set out in clause 6.1 if:
  - (a) the Customer makes any further use of such Goods after giving notice in accordance with clause 6.2;
  - (b) the defect arises because the Customer failed to follow the Supplier's oral or written instructions as to the installation, use and maintenance of the Good;
  - (c) the Customer alters or repairs such Goods without the written consent of the Supplier; or
  - (d) the defect arises as a result of fair wear and tear, wilful damage, negligence, or abnormal storage or working conditions.
- **6.4** Except as provided in this clause 6, the Supplier shall have no liability to the Customer in respect of the Goods' failure to comply with the warranty set out in clause 6.1.
- **6.5** These Conditions shall apply to any repaired or replacement Goods supplied by the Supplier.

#### 7. Title and risk

- 7.1 The risk in the Goods shall pass to the Customer on completion of delivery.
- **7.2** Title to the Goods shall not pass to the Customer until the Supplier receives payment in full for the Goods.
- 7.3 Until title to the Goods has passed to the Customer, the Customer shall:
  - (a) store the Goods separately from all other goods held by the Customer so that they remain readily identifiable as the Supplier's property;
  - (b) not remove, deface or obscure any identifying mark or packaging on or relating to the Goods;
  - (c) maintain the Goods in satisfactory condition and keep them insured against all risks for their full price from the date of delivery;
  - (d) notify the Supplier immediately if it becomes subject to any of the events listed in clause 10.1(b) to clause 10.1(c); and
  - (e) give the Supplier such information as the Supplier may reasonably require from time to time relating to:
    - (i) the Goods; and
    - (ii) the ongoing financial position of the Customer.

**7.4** At any time before title to the Goods passes to the Customer, the Supplier may require the Customer to deliver up all Goods in its possession and if the Customer fails to do so promptly, enter any premises of the Customer or of any third party where the Goods are stored in order to recover them.

#### 8. Price and payment

- **8.1** The price of the Goods and Services shall be the price set out in the Order, or, if no price is quoted, the price set out in the Supplier's published price list in force as at the date of delivery.
- **8.2** The price of the Goods:
  - (a) excludes amounts in respect of value added tax (**VAT**), which the Customer shall additionally be liable to pay to the Supplier at the prevailing rate; and
  - (b) excludes the costs and charges of packaging, customs duty, insurance and transport of the Goods, which shall be invoiced to the Customer.
- **8.3** The Supplier may invoice the Customer for the Goods on or at any time after the completion of delivery.
- 8.4 The Customer shall pay each invoice submitted by the Supplier:
  - (a) within 14 days of the date of the invoice; and
  - (b) in full and in cleared funds to a bank account nominated in writing by the Supplier, and

time for payment shall be of the essence of the Contract.

- **8.5** If the Customer fails to make a payment due to the Supplier under the Contract by the due date, then, without limiting the Supplier's remedies under clause 10, the Customer shall pay interest on the overdue sum from the due date until payment of the overdue sum, whether before or after judgment. Interest under this clause 8.5 will accrue each day at 4% a year above the National Bank of Denmark's lending rate from time to time.
- **8.6** All amounts due under the Contract shall be paid in full without any set-off, counterclaim, deduction or withholding (other than any deduction or withholding of tax as required by law).
- **8.7** The Supplier reserves the right to change the price for Services providing the Customer with 1 month's notice.

# 9. Limitation of liability

- **9.1** The restrictions on liability in this clause 9 apply to every liability arising under or in connection with the Contract including liability in contract, tort (including negligence), misrepresentation, restitution or otherwise.
- **9.2** Nothing in the Contract limits any liability which cannot legally be limited, including liability for:
  - (a) death or personal injury caused by negligence; and
  - (b) fraud or fraudulent misrepresentation.
- **9.3** Subject to clause 9.2, the Supplier's total liability to the Customer shall not exceed the total price of the Goods.
- **9.4** Subject to clause 9.2, the following types of loss are wholly excluded:
  - (a) loss of profits;
  - (b) loss of sales or business;
  - (c) loss of agreements or contracts;
  - (d) loss of anticipated savings;
  - (e) loss of use or corruption of software, data or information;
  - (f) loss of or damage to goodwill; and
  - (g) indirect or consequential loss.
- **9.5** This clause 9 shall survive termination of the Contract.

# 10. Termination

- **10.1** Without limiting its other rights or remedies, the Supplier may terminate this Contract with immediate effect by giving written notice to the Customer if:
  - (a) the Customer commits a material breach of any term of the Contract and (if such a breach is remediable) fails to remedy that breach within 14 days of that party being notified in writing to do so;
  - (b) the Customer takes any step or action in connection with its entering administration or any composition or arrangement with its creditors (other than in relation to a solvent restructuring), obtaining a moratorium, being wound up (whether voluntarily or by order of the court, unless for the purpose of a solvent restructuring), or ceasing to carry on business or, if the step or action is taken in another jurisdiction, in connection with any analogous procedure in the relevant jurisdiction; or

- (c) the Customer suspends, threatens to suspend, ceases or threatens to cease to carry on all or a substantial part of its business.
- **10.2** Without limiting its other rights or remedies, the Supplier may suspend provision of the Services under the Contract if the Customer becomes subject to any of the events listed in clause 10.1(b) to clause 10.1(c), or the Supplier reasonably believes that the Customer is about to become subject to any of them, or if the Customer fails to pay any amount due under this Contract on the due date for payment.
- **10.3** Without limiting its other rights or remedies, the Supplier may terminate the Contract with immediate effect by giving written notice to the Customer if the Customer fails to pay any amount due under the Contract on the due date for payment.
- **10.4** On termination of the Contract for any reason the Customer shall immediately pay to the Supplier all of the Supplier's outstanding unpaid invoices and interest and, in respect of Goods supplied but for which no invoice has been submitted, the Supplier shall submit an invoice, which shall be payable by the Customer immediately on receipt.
- **10.5** Termination of the Contract, however arising, shall not affect any of the parties' rights and remedies that have accrued as at termination, including the right to claim damages in respect of any breach of the Contract which existed at or before the date of termination.
- **10.6** Any provision of the Contract that expressly or by implication is intended to come into or continue in force on or after termination of the Contract shall remain in full force and effect.

# 11. Force majeure

Neither party shall be in breach of the Contract or otherwise liable for any failure or delay in the performance of its obligations if such delay or failure results from a Force Majeure Event. The time for performance of such obligations shall be extended accordingly. If the period of delay or non-performance continues for 3 months, the party not affected may terminate the Contract by giving one month's written notice to the affected party.

# 12. General

# 12.1 Assignment and other dealings.

(a) The Supplier may at any time assign, transfer, mortgage, charge, subcontract, delegate, declare a trust over or deal in any other manner with all or any of its rights or obligations under the Contract.

(b) The Customer may not assign, transfer, mortgage, charge, subcontract, delegate, declare a trust over or deal in any other manner with any or all of its rights or obligations under the Contract without the prior written consent of the Supplier.

# 12.2 Confidentiality.

- (a) Each party undertakes that it shall not at any time during the Contract disclose to any person any confidential information concerning the business, assets, affairs, customers, clients or suppliers of the other party, except as permitted by clause 12.2(b).
- (b) Each party may disclose the other party's confidential information:
  - (i) to its employees, officers, representatives, contractors, subcontractors or advisers who need to know such information for the purposes of exercising the party's rights or carrying out its obligations under the Contract. Each party shall ensure that its employees, officers, representatives, contractors, subcontractors or advisers to whom it discloses the other party's confidential information comply with this clause 12.2; and
  - (ii) as may be required by law, a court of competent jurisdiction or any governmental or regulatory authority.
- (c) Neither party shall use the other party's confidential information for any purpose other than to exercise its rights and perform its obligations under or in connection with the Contract.
- **12.3 Entire agreement.** The Contract constitutes the entire agreement between the parties. Each party acknowledges that in entering into the Contract it does not rely on any statement, representation, assurance or warranty (whether made innocently or negligently) that is not set out in the Contract.
- **12.4 Variation.** No variation of this Contract shall be effective unless it is in writing and signed by the parties.
- **12.5 Waiver.** A waiver of any right or remedy is only effective if given in writing. A delay or failure to exercise, or the single or partial exercise of, any right or remedy shall not waive that or any other right or remedy, nor shall it prevent or restrict the further exercise of that or any other right or remedy.
- **12.6** Severance. If any provision or part-provision of the Contract is or becomes invalid, illegal or unenforceable, it shall be deemed deleted, but that shall not affect the validity and enforceability of the rest of the Contract. If any provision of the Contract is deemed deleted under this clause 12.6 the parties shall negotiate in good faith to

agree a replacement provision that, to the greatest extent possible, achieves the intended commercial result of the original provision.

# 12.7 Notices.

- (a) Any notice given to a party under or in connection with the Contract shall be in writing and shall be:
  - delivered by hand or by pre-paid first-class post or other next working day delivery service at its registered office (if a company) or its principal place of business (in any other case); or
  - (ii) sent by email to the following addresses (or an address substituted in writing by the party to be served):

Supplier: info@howmanystrokes.com

Customer: The email address set out in the Contract.

- (b) Any notice shall be deemed to have been received:
  - (i) if delivered by hand, at the time the notice is left at the proper address;
  - (ii) if sent by next working day delivery service, at 9.00 am on the second Business Day after posting; or
  - (iii) if sent by email, at the time of transmission, or, if this time falls outside Business Hours in the place of receipt, when Business Hours resume.
- (c) This clause does not apply to the service of any proceedings or other documents in any legal action or, where applicable, any arbitration or other method of dispute resolution.
- **12.8 Governing law.** The Contract, and any dispute or claim (including non-contractual disputes or claims) arising out of or in connection with it or its subject matter or formation, shall be governed by and construed in accordance with Danish law.
- **12.9 Jurisdiction.** Each party irrevocably agrees that the City court of Copehagen (Københanvs Byret) shall have exclusive jurisdiction to settle any dispute or claim (including non-contractual disputes or claims) arising out of or in connection with the Contract or its subject matter or formation.

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