

Connecting Stripe to How Many Strokes Online Rental Manager

Introduction

To accept payments through the How Many Strokes Online Rental Manager, your club needs a connected Stripe account. Stripe is a secure and widely used payment provider, and once connected, it will handle all transactions directly between your club and your customers.

Before you begin, please read and complete the **Stripe Connection Checklist** (The check list is a separate document that you received together with this guide). This ensures you have all the necessary details ready — such as VAT number, business address, bank account information, and access to a suitable email and phone number. Having these prepared will save time and reduce errors.

Once you are ready, the setup process will take you through:

1. **Starting the connection** from the Rental Manager
2. **Creating** or logging into your Stripe account
3. Entering your club's **business and bank details**
4. **Confirming** the responsible person for the account
5. **Reviewing** all information and completing the connection

At the end of the process, Stripe will be fully linked to your Rental Manager, and your club will be able to accept card payments for rentals.

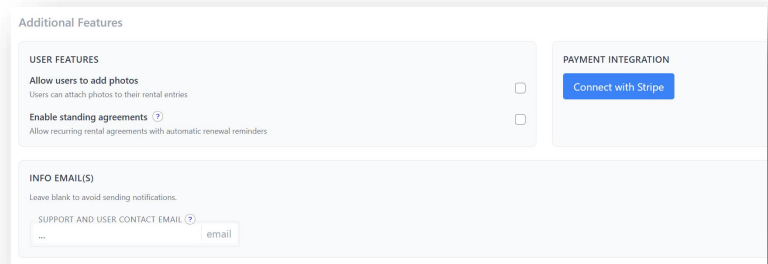
Tip: Allow at least 15 minutes to complete the setup in one go. Make sure you have access to both your email inbox and the mobile phone number used for verification.

Step 1 – Start the connection

Open the Rental Manager and click Connect to Stripe.

Tips:

- Only an authorised club administrator should connect Stripe.
- Always check with your finance department before you begin.
- Use a work or finance email (not a personal one).

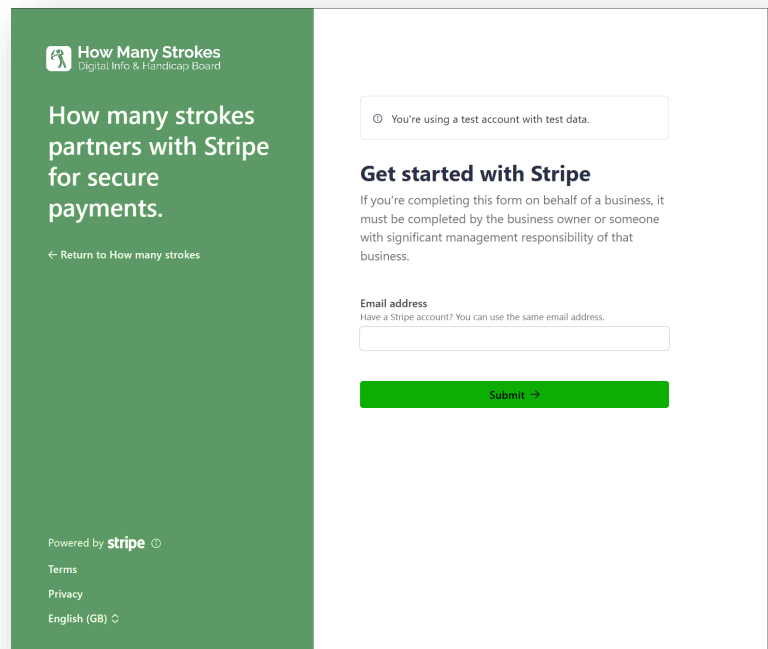


The screenshot shows the 'Additional Features' section of the Rental Manager interface. It includes three main areas: 'USER FEATURES' with checkboxes for 'Allow users to add photos' and 'Enable standing agreements'; 'PAYMENT INTEGRATION' with a 'Connect with Stripe' button; and 'INFO EMAIL(S)' with a text input field for 'SUPPORT AND USER CONTACT EMAIL'.

Step 2 – Welcome to Stripe

You will be redirected to Stripe. Here you can either sign in if you already have a Stripe account or create a new account for your club.

Tip: Avoid creating multiple accounts for the same club.




The screenshot shows the Stripe 'Get started with Stripe' page. It features a green sidebar with the 'How Many Strokes' logo and navigation links. The main content area includes a 'Get started with Stripe' heading, a note about test accounts, an 'Email address' input field, and a green 'Submit' button. The footer contains links for 'Terms', 'Privacy', and 'English (GB)'.

Step 3 – Enter your email address

Type in the email address you want to use for Stripe and click Continue.


Tips:

- Use a shared finance email (e.g. finance@clubname.com).
- Ensure at least two trusted people have access.


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English (GB) 


 You're using a test account with test data.

Get started with Stripe

If you're completing this form on behalf of a business, it must be completed by the business owner or someone with significant management responsibility of that business.


Email address
Have a Stripe account? You can use the same email address.

Submit →


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 You're using a test account with test data.


Get started with Stripe

If you're completing this form on behalf of a business, it must be completed by the business owner or someone with significant management responsibility of that business.

Email address

Password
Your password needs to be at least 10 characters. Include multiple words and phrases to make it more secure.

Submit →

 **Sign in with Google**

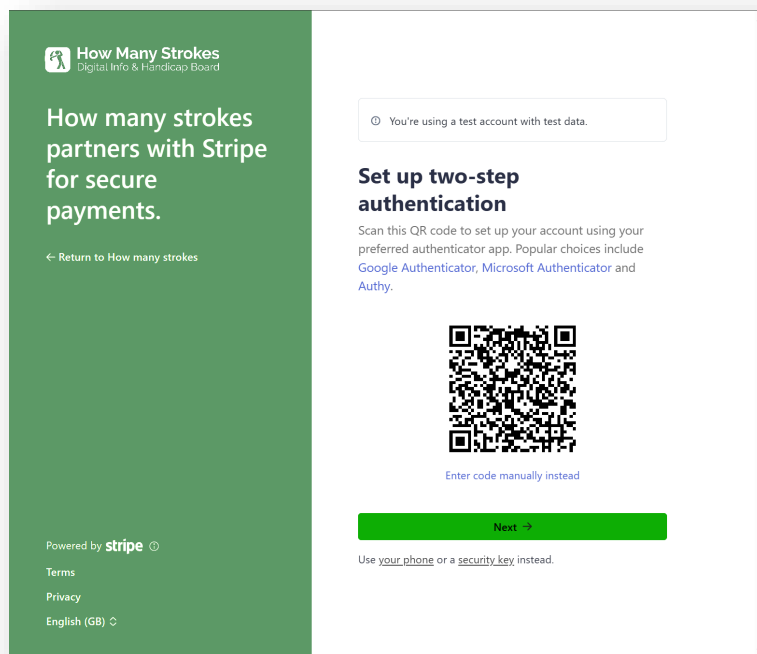
[Use a different email address](#)

Step 4 – Verify your account

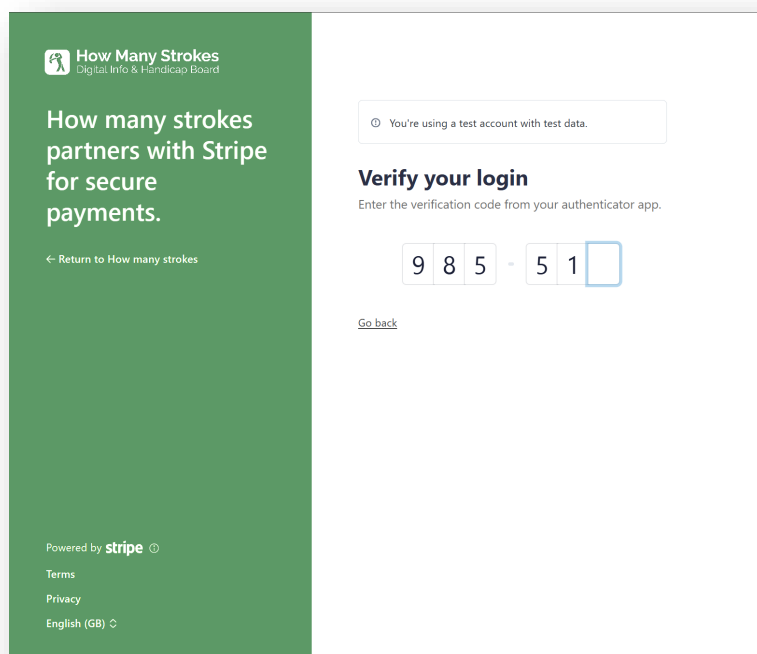
Enter your mobile phone number. Stripe will send you a text message with a verification code.

Tips:

- Use a club or finance department phone if possible.
- Save the number in club records.
- Store backup codes safely.



The screenshot shows the 'Set up two-step authentication' screen. On the left, a green sidebar contains the 'How Many Strokes' logo, a link to 'Return to How many strokes', and links for 'Terms', 'Privacy', and 'English (GB)'. The main content area has a title 'Set up two-step authentication' and a QR code for scanning. Below the QR code is a link to 'Enter code manually instead' and a green 'Next' button. A note at the top indicates 'You're using a test account with test data.' and a footer note suggests using a phone or security key instead.

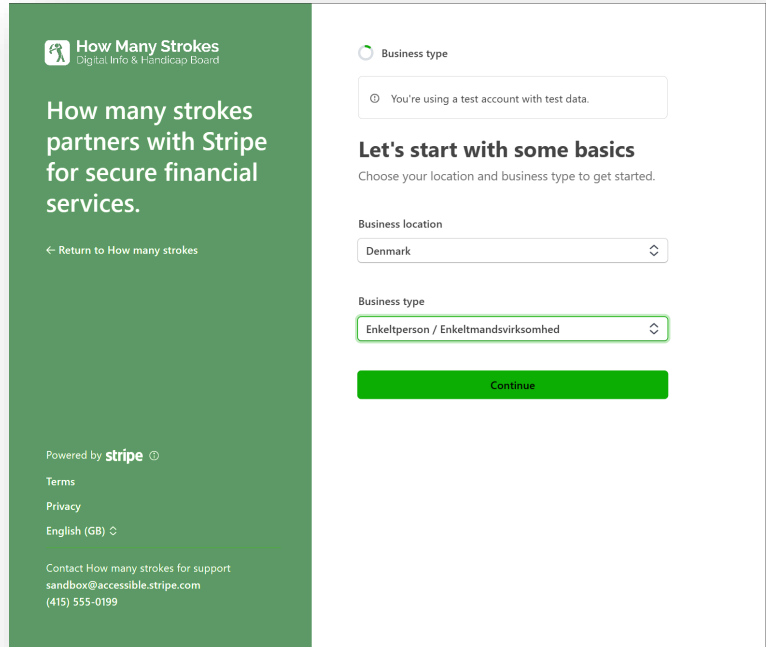


The screenshot shows the 'Verify your login' screen. The green sidebar is identical to the previous screen. The main content area has a title 'Verify your login' and a prompt to 'Enter the verification code from your authenticator app.' Below this is a numeric input field with the digits '9 8 5' followed by a minus sign and '5 1', with a final empty box for the last digit. A 'Go back' link is at the bottom. A note at the top indicates 'You're using a test account with test data.' and a footer note suggests using a phone or security key instead.

Step 5 – Country and business type

Select the country where your club is based, and whether you are registering as an Individual or Company/Organisation.

Tip: Always select Company/Organisation for golf clubs.



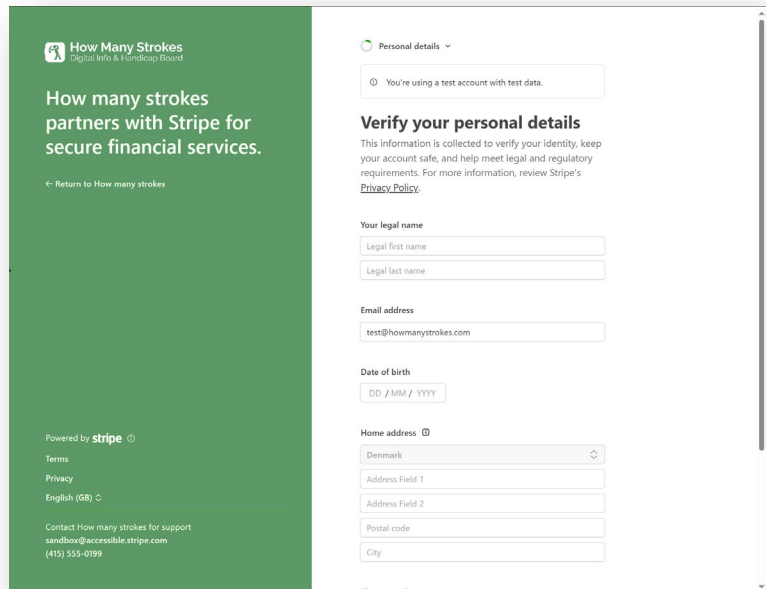
The screenshot shows the 'Business type' registration screen. On the left is a green sidebar with the How Many Strokes logo, a promotional message about Stripe, and links for Terms, Privacy, and language selection. The main content area is white and titled 'Business type'. It includes a notice about test data, a 'Let's start with some basics' section, and two dropdown menus for 'Business location' (set to Denmark) and 'Business type' (set to 'Enkeltperson / Enkeltmandsvirksomhed'). A green 'Continue' button is at the bottom.

Step 6 – Personal details

Provide details for the person legally responsible for the account.

Tips:

- This is required by law (KYC).
- Choose someone stable in their role.
- Document who was added for future reference.



The screenshot shows the 'Personal details' registration screen. The green sidebar on the left is identical to the previous step. The main content area is white and titled 'Personal details'. It includes a notice about test data, a 'Verify your personal details' section with a disclaimer, and several input fields: 'Your legal name' (split into first and last name), 'Email address' (pre-filled with test@example.com), 'Date of birth' (DD/MM/YYYY), and 'Home address' (split into country, two address lines, postal code, and city). A 'Phone number' field is partially visible at the bottom.



Step 7 – Business details

Fill in your club's official details such as business name, address, VAT or company registration number.

Tips:

- Check spelling carefully – this appears on receipts.
- Confirm VAT with finance.
- Keep a record for audits.

Step 8 – Bank account for payouts

Enter the IBAN or bank account details where Stripe should send payouts.

Tips:

- Use the club's official bank account, not a personal one.
- Double-check IBAN before submission.
- Confirm with finance which account to use.

Step 9 – Add public details for customers

Enter the information that will appear on your customers' bank statements and receipts.

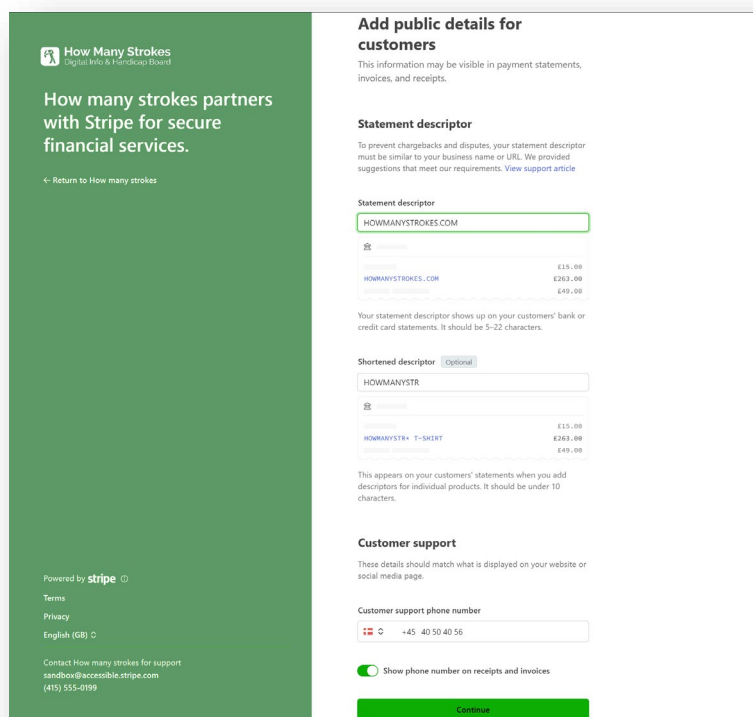
Tips:

The statement descriptor should be your club name or website (5–22 characters).

Use the shortened descriptor if your name is long (under 10 characters).

Add a customer support phone number that customers can reach during opening hours.

Tick "Show phone number on receipts and invoices" so customers know how to contact you.



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Add public details for customers
This information may be visible in payment statements, invoices, and receipts.

Statement descriptor
To prevent chargebacks and disputes, your statement descriptor must be similar to your business name or URL. We provided suggestions that meet our requirements. [View support article](#)

Statement descriptor
HOWMANYSTROKES.COM

HOWMANYSTROKES.COM	\$15.00
HOWMANYSTROKES.COM	\$263.00
HOWMANYSTROKES.COM	\$69.00

Your statement descriptor shows up on your customers' bank or credit card statements. It should be 5–22 characters.

Shortened descriptor Optional
HOWMANYSTR

HOWMANYSTR	\$15.00
HOWMANYSTR T-SHIRT	\$263.00
HOWMANYSTR T-SHIRT	\$69.00

This appears on your customers' statements when you add descriptors for individual products. It should be under 10 characters.

Customer support
These details should match what is displayed on your website or social media page.

Customer support phone number
+45 50 40 56

☒ Show phone number on receipts and invoices

[Continue](#)

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Contact How many strokes for support
sandbox@accessible-stripe.com
(415) 555-0199

Step 10 – Climate contributions (optional)

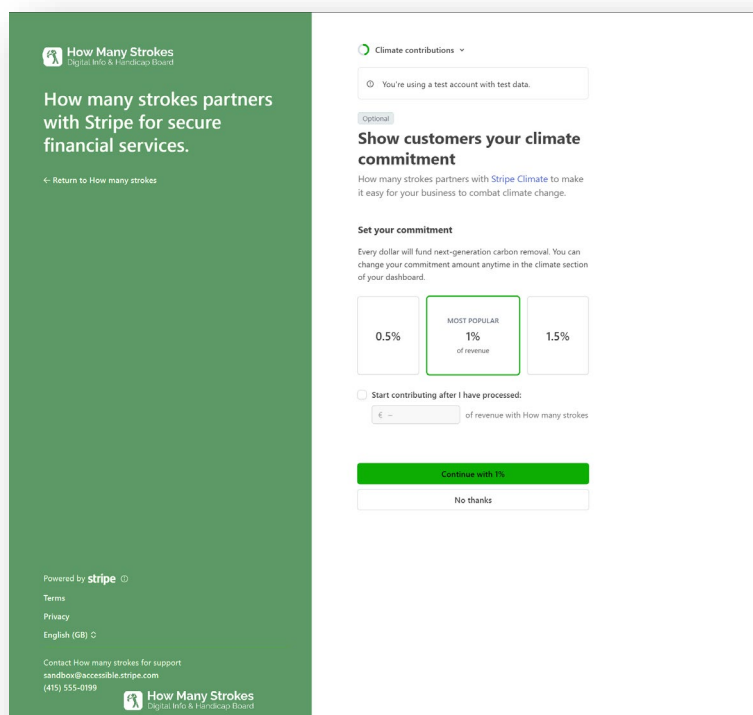
Stripe may invite you to contribute a percentage of your revenue towards climate projects.

Tips:

This is a Stripe initiative and completely optional.

If you do not wish to take part, simply click No thanks to continue.

You can always enable or change this setting later in your Stripe dashboard.



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Climate contributions
You're using a test account with test data.

Optional

Show customers your climate commitment
How many strokes partners with Stripe Climate to make it easy for your business to combat climate change.

Set your commitment
Every dollar will fund next-generation carbon removal. You can change your commitment amount anytime in the climate section of your dashboard.

0.5% MOST POPULAR 1% 1.5%
of revenue

☐ Start contributing after I have processed:
€ - of revenue with How many strokes

[Continue with 1%](#)
[No thanks](#)

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Step 11 – VAT and tax calculation (optional)

Stripe may offer a tool to help monitor VAT thresholds and calculate taxes for your sales.

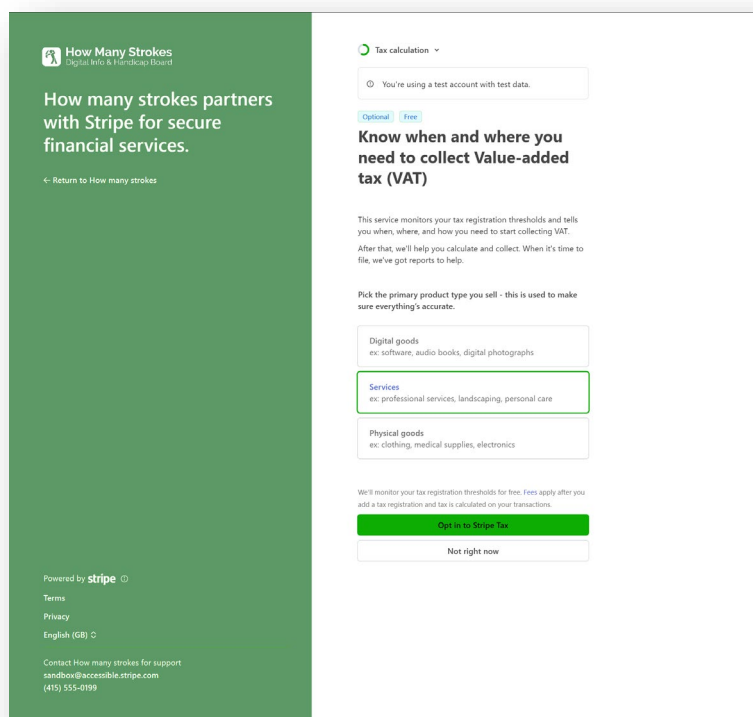
Tips:

This feature is optional and not required to complete your setup.

For golf club rentals, you will usually select Services.

You can choose Not right now and continue the setup.

Always confirm VAT handling with your finance department or accountant before enabling Stripe Tax.

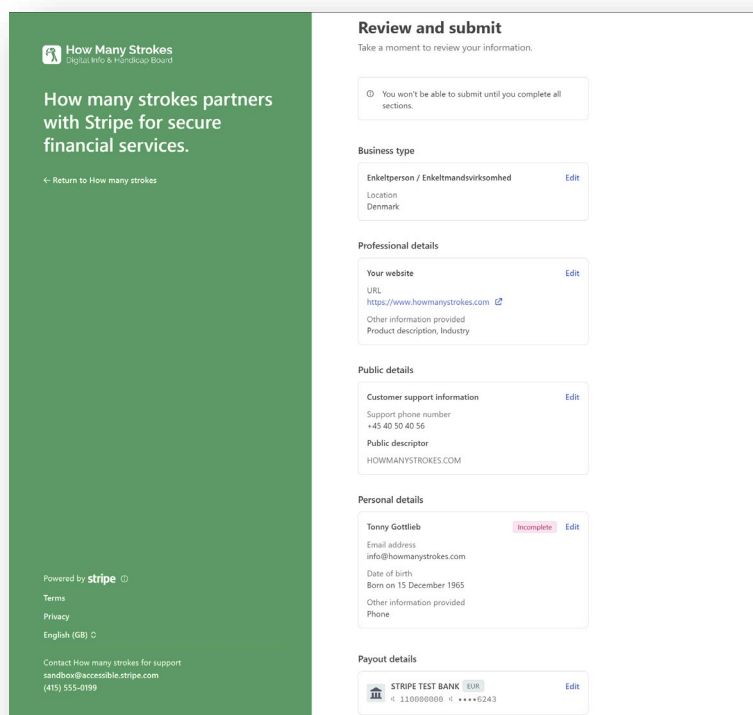


Step 12 – Review and submit

Review all information carefully, then click Submit.

Tips:

- Double-check VAT, bank and personal details.
- Save the confirmation email from Stripe.
- Store login details and backup codes securely.
- Notify finance once complete.



Step 13 – Connection complete

When finished, you'll be redirected back to the Rental Manager. You will now see that Stripe is connected.

Tips:

- Test the connection with a small payment (e.g. £1).
- Decide who monitors payouts and disputes.
- If needed, disconnect with the Disconnect button.

Good to Know

- Account ownership: Stripe accounts are legally tied to the person/organisation who registers them. Update details if leadership changes.
- Updating details: Clubs can update VAT, bank details, and responsible person in Stripe.
- Payout times: Standard payouts take about 7 days. The first payout may take longer.
- Disputes: All disputes must be handled in Stripe by the club.
- Security: Enable two-factor authentication (2FA) and store backup codes safely.
- Support: Contact How Many Strokes for connection issues; Stripe support for account/payment issues.

Disclaimer

How Many Strokes provides the technical link between the Rental Manager and Stripe.

- All payments are processed directly between your club and Stripe.
- How Many Strokes does not hold funds, store card details, or control payout timings.
- The club is responsible for entering correct details (bank, VAT, responsible person).
- Disputes, failed transactions, or chargebacks must be handled directly in Stripe by the club.

This guide is provided as a helpful resource. Stripe's own terms and conditions always apply to payments.